

ITIL Pre-certification courses

		ITIL FOUNDATION	ITIL INTERMEDIATE	
	Free demo	ITIL foundation	ITIL Intermediate SO (service operation)	ITIL Intermediate CSI (continual service improvement)
Prerequisites	<u>Experience</u> : not required <u>Education</u> : not required	<u>Experience</u> : not required <u>Education</u> : not required	<u>Education</u> : It is recommended that you have prior exposure to basic concepts in IT <u>Experience</u> : at least two years' professional experience working in IT Service Management	<u>Education</u> : It is recommended that you have prior exposure to basic concepts in IT <u>Experience</u> : at least two years' professional experience working in IT Service Management
Study materials	<u>1st chapter</u> (Study Guides, Chapter test, Podcasts, Terms and Concepts for Chapter 1, Interactive Case Studies And White Papers & mobile application	Study Guides, Chapter tests, 37 Videos, podcasts, Terms and Concepts for <u>All 6 Chapters</u> , 5 Interactive Case Studies and White Papers & mobile application	Study Guides, Chapter tests, 37 Videos, Podcasts, Terms and Concepts for <u>All 6 Chapters</u> , 5 Case Studies and White Papers & mobile application	Study Guides, Chapter tests, 37 Videos, Podcasts, Terms and Concepts for <u>All 6 Chapters</u> , 5 Case Studies and White Papers & mobile application
Exam format	1 Simulated practice test	Simulated Practice Tests (2 full length sample tests from AXELOS)	Simulated Practice Tests (2 full length sample tests from AXELOS)	Simulated Practice Tests (2 full length sample tests from AXELOS)
Certificate	e-certificate	e-certificate	e-certificate	e-certificate
PDU⁴ (professional development units)	/	18 PDUs	27 PDUs	27 PDUs
Language	English	English	English	English
Access days³	2 days	180 days	180 days	180 days
Price (EUR)¹	Free	180 euros	540 euros	540 euros
Register				
Certification Exam fee²		175 euros - paper based exam 195 euros - online protored	230 euros - paper based exam 250 euros - online protored	230 euros - paper based exam 250 euros - online protored

¹ Prices will vary depending on the fluctuation of the dollar against the euro. Once you have registered for the course, the price wont change regardless the changes in the exchange rate. You have the option to take just the course without the exam. Course Extension cost 15 euros / week or 65 euros / month . So, if you think you may need a longer time duration for study, it is recommended to take the longer duration course when you sign up initially.

² As this is pre-certification course we give you the possibility of booking the certification exam for you if you decide to take it. We book the exam through our partners, after paying the exam fee. It is mandatory to be foundation certified to apply Intermediate exams. Note: You cannot take the exam if you haven't attended the training with some of the AXELOS Accredited Training Organizations. You cannot self-study and then take the examinations

³ Day of access to the online materials

⁴ PDUs are the measuring unit used to quantify approved learning and professional service activities.